

## **Presentation Outline**

- Reintroduce Component 2 and the Public Health Framework for Collaborative Arthritis Management and Wellbeing.
- II. Focused presentation: Year 1 activities on the pilot project
- III. Reflections
  - Iowa Team



# Presentation Objectives

01

Explore the key components of the Public Health Framework for Collaborative Arthritis Management and Wellbeing.

02

Frame questions to guide your implementation of the Framework in your efforts.

03

Identify opportunities to scale and replicate the pilot project's successful elements



# Advancing Arthritis Public Health Priorities through National Organizations Component 2

Advancing Arthritis Public Health Approaches through National Organizations (CDC DP21-2106)

Programs for Arthritis:
Expand Your Knowledge
on Evidence-Based
Interventions

Landscape

Expert Panel 1.0

2021



Funding Award



**Assessment** 

Medscape CPA

Lifestyle Management



Leavitt Partners

27 Partners engaged in solution generation using Human Centered-Design and model development

# Advancing Arthritis Public Health Priorities through National Organizations Component 2

9 individuals with expertise to guide the Pilot activities

More clinics, more systems, more states

**Framework** 

**Pilot Project** 

2026











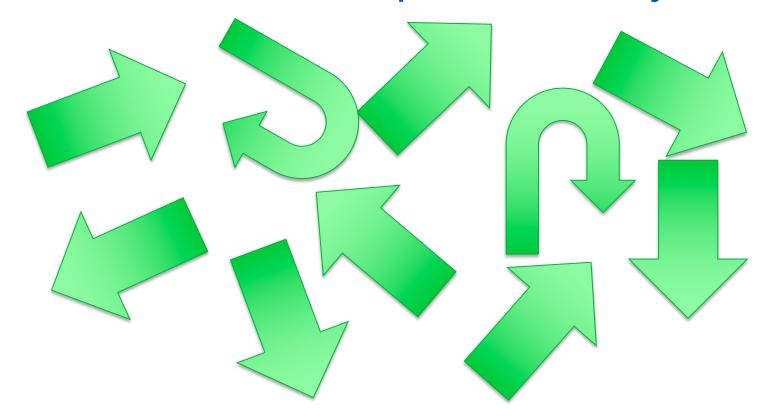
Scale and Spread

Introduction of the Framework for the Pilot

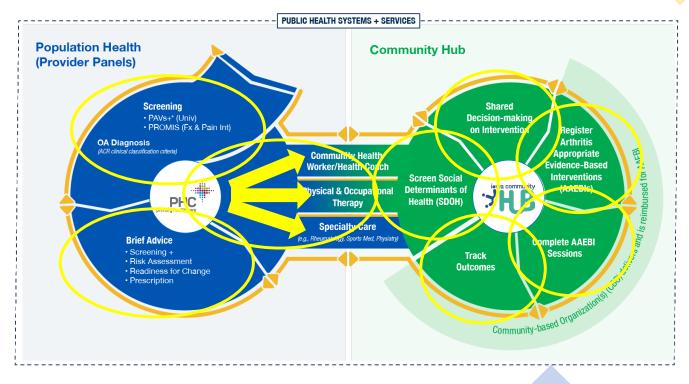
Iowa Community HUB Primary Health Care



# 2023 - Year 1, the pilot launch year



# A Public Health Framework for Collaborative Arthritis Management and Wellbeing



### What are the antecedents for model implementation?

(What qualities made these partners the right choice for this pilot?)

### **Iowa HUB**

- Community Care Hub
- Capacity
- AAEBI delivery system
- Commitment to the model
- Strong leadership and governance structure
- Knowledge of business and compliance issues in healthcare partnering
- Equity focused
- Clarity on informatics and data requirements

### **Primary Health Care**

- Clinic champion present
- Participation in the CCH advisory board
- Equity focused



# First-year activities



identify all key players in Fieb and February stem

**Build CCH infrastructure** 

Business and data arrangements with PCH Software changes for e-referral

**Build PHC infrastructure** 

Workflow identification and modification EHR modifications

Trainings for clinicians



# Key Players and Champions

GET TO KNOW WHO IS WHO AND WHO DOES WHAT



# **Community Care Hub**

- Executive Director
- Staff
  - Administrator
  - Navigators
- Governing board
- Advisory board
- Committees and committee structure



# Health System

- Physician champion
- Clinical staff
  - Interprofessional care team
- Medical/health services care managers
- Quality officer
- Informatics/technology support



# Individuals with whom we've engaged at PHC





# Hub Infrastructure



# Hub infrastructure building



Capacity



**Cultural preparation** 



Software platform

Data tracking and reporting
Referral management
Bidirectional/closed loop system



# Health System Infrastructure



# PHC infrastructure building



Understand the current clinical workflow and discussions around the modifications requested to the workflow

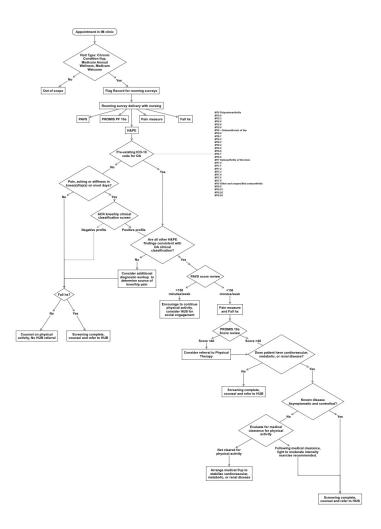
Assigning responsibilities to each element of the new workflow



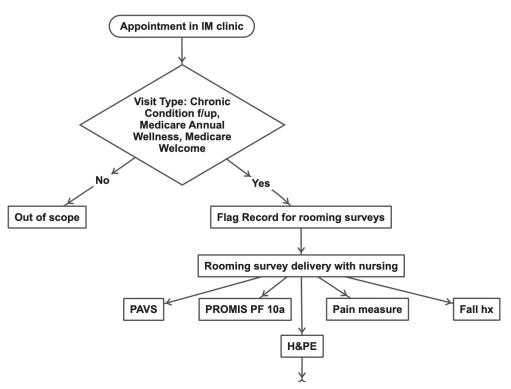
**EHR** modifications

Use of existing templates, Best practice advisories (BPA), smartphrases



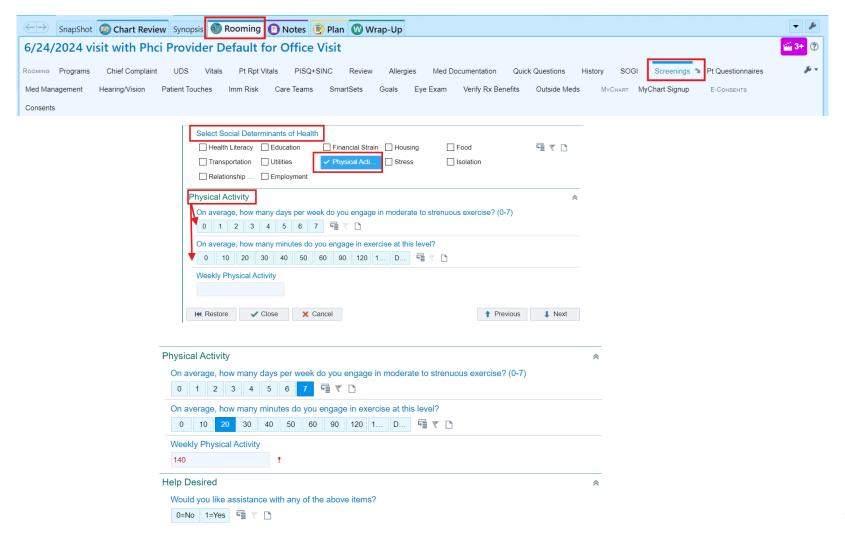






```
M15 Polyosteoarthritis
M15.0
M15.3
M15.4
M15.8
M15.9
M16 - Osteoarthrosis of hip
M16.0
M16.1
M16.2
M16.3
M16.4
M16.5
M16.6
M16.7
M16.9
M17 Osteoarthritis of the knee
M17.0
M17.1
M17.2
M17.3
M17.4
M17.5
M17.9
M19 Other and unspecified osteoarthritis
M19.9
M19.91
M19.92
M19.93
```







### **BestPractice Advisories**



Last refreshed on 4/24/2015 at 9:24 AM 2

### ¬ Quality Measures (Advisory: 1)





# Health System Training





Empowering Patients, Transforming Arthritis ... | Fig. 1 | Fig. 1 | Fig. 2 | Fig. 2 | Fig. 2 | Fig. 3 | Fig. 3 | Fig. 4 | Fig. 4

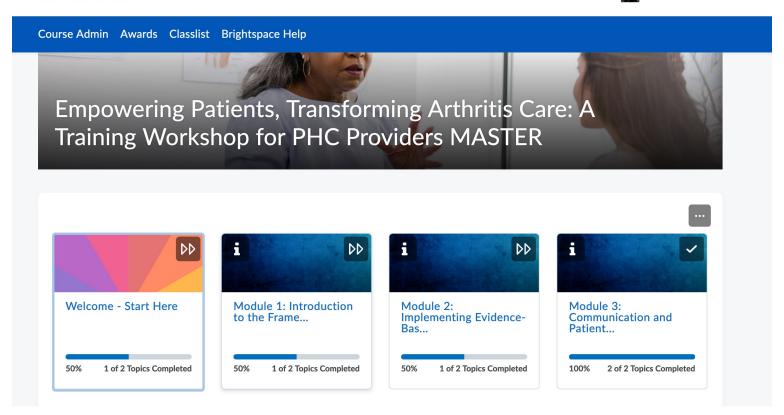










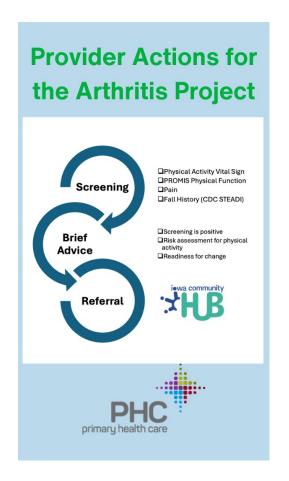








# Pocket care card









# Some of our insights

- Multiple champions with a wide range of touchpoints and skills
- Understand the normal clinical flow and the tools being used
- Data availability
- Limited understanding of community care hub role and function
- Technological aspects of referral/communication
- Understand what is going on in the background, get to know your clinical partner
- > Train the clinical staff with a multitude of approaches
- Site visit is crucial to gaining an understanding of partners
- Billing and coding changes may not be as significant as anticipated
- Patience making change in a primary care system can be a challenge



## What comes next?

- Framework assessment
  - PDSA cycles
  - Data to inform framework changes
- Resource development
  - Component 2 public facing website in development
  - Community care hub content
  - Learning modules for states
  - Peer-reviewed manuscripts
  - Additional presentations



